


To get involved contact Amy at the Slough Drug and Alcohol Action Team (DAAT) on:

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...or speak to a worker at one of the services

**SLOUGH**  
DRUG & ALCOHOL  
ACTION TEAM

## SERVICE USER INVOLVEMENT

Giving *service users* a VOICE



**HAVE YOUR SAY**

Do you access drug and/or alcohol services in Slough?

Would you like to meet people like yourself on a regular basis to discuss your ideas?

Would you like to help develop the services you access?

### THEN SERVICE USER INVOLVEMENT IS FOR YOU!

Slough DAAT is working to engage the users of drug services in Slough, not only to share experiences, thoughts and ideas with one another in a safe space but also to be able to see their ideas be taken forward, and ultimately changes being made to the services they access.

### WHAT'S SERVICE USER INVOLVEMENT ALL ABOUT?

Service User Involvement is when the people receiving a service are involved in the development and planning of it. On a personal level, this can be **getting involved** in choosing your treatment pathway, or on a more strategic level it can be giving your opinion to services and team managers to make **positive changes** to the service.

Basically, Service User Involvement means that service users have the opportunity to say what they feel is being done right, and what is being done wrong in the services in Slough. This means that providers and tiers of management can work together to change things for the better, and service users can feel (individually or as a group) that they're opinions are being **valued and appreciated**.

### WHAT'S IN IT FOR YOU?!

Gives you...the service user...a VOICE



A chance to influence the planning of services

Get support from others

A chance to give something back to the community



### WHAT CAN I DO?

We are looking for service users to get involved in many ways, you can;

- become a service user rep for your service
- form a service user group for Slough
- support other individuals accessing services
- produce documents for service users e.g. the 'Userzine'
- update the website, including the pages for service users
- consult other service users

...and most importantly, gain skills along the way!

### WHAT WE INTEND TO DO:

- *Ask your opinion on ALL issues*
- *Give you feedback*
- *Use your involvement to bring about positive change or shape new initiatives*

**TO GET INVOLVED, CONTACT THE TEAM - DETAILS ON THE BACK PAGE**